

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Sara Parks
Date: 7/21/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Bobby Minish
 x Cathy Bennett
 x Cheryl McQueen
 Debra Haraway
 Deborah Merrill
 Gary Imes
 x Joyce Sims
 x Kellie Fessler
 x Paul Carr
 x Rick Debell
 x Thelma Hayter
 Jeffrey Poole

Others:

x Tim Sullivan
 Christie Harris
 Carmen Mattocks
 x Sharlene Bryant
 x Myran Harris
 x Sara Parks
 x Mike Frost

Attendees:

x Alamance-Caswell	Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	Pitt
x Crossroads	Riverstone
x Cumberland	x Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sandhills/Randolph
Edgecombe-Nash	x SE Center
x Foothills	x SE Regional
x Guilford	x Smoky Mountain
x Johnston	x Tideland
x Lee-Harnett	x VGFW
x Mecklenburg	Wake
x Neuse	x Western Highlands
x New River	x Wilson-Greene

Agenda:

Item No.	Topics
1.	Division and EDS Review Upcoming checkwrites: July 23; August 6, 13, & 20 Tim Sullivan: Update Medicaid issues BugCentral Status Key CSRs Operations Support: File Maintenance, Security, and Help Desk
2.	Area Programs Area Programs joining this week: Roll call Review July 16 th checkwrite results Questions/comments about Upcoming checkwrites – July 23, August 6, 13, & 30 Agenda items Approve 7/7 minutes for posting. Provider Project Profit Attending Provider update State Wide Rates- Updated rate information was sent out on 7/20/04 IPRS Questions or Concerns Tim Sullivan & Christie Harris – MMIS Updates Status on EOB 7000 adjustments Medicaid Questions or Concerns Any other area program questions/comments DMH and/or EDS concluding remarks

Next Meeting: July 28, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review July 16th checkwrite results: Divisional report IPDR6702 – On Monday (July 19 th) we noticed the dollar amounts were incorrect, which was corrected & republished, next we noticed the denial numbers were incorrect – report was corrected and published to R2W.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
2.	Upcoming Checkwrites: July 23; August 6, 13, & 20 – 434 claims that were paid when the Attending provider edit was removed will be recouped 723 checkwrite. Budget criteria – still creating adjustments. Mukesh has identified those claims and the next step is to generate recoupments & repost this is a two checkwrite process.
3.	Tim Sullivan- Update Medicaid issues- EOB 7000 adjustments Extraction of data should be complete by tomorrow which will show adjustments. Adjustments can go in at the latest by August 20th.
4.	Bug Central Status: 10 bugs: 6 in process and 4 in customer review. 23745 is waiting on memo to be sent over.
5.	Key CSRs: Profit attending provider changed on 7/26, transition plan has some task due by the end of July
6.	Operations Support – File Maintenance, Security - There was an email sent out to clean out 835 out box and we haven't seen a lot of responses to that. A monthly reminder should be sent out to area programs regarding this.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Review July 16 checkwrite results: IPDR6702 Report- Claim denial numbers were incorrect. You should have received a revised report this morning from Paul. Comment: CDECI claims that had suspended last week were paid this week instead of denying. Response: Those claims will be recouped and the problem should be fixed this week so that the CDECI claims will get the insufficient budget error. The paid claims will be recouped in the 8/6 checkwrite.
3.	Questions/Comments about upcoming checkwrites,: July 23; August 6, 13, & 20 no comment

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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3. **Agenda items**

Approve 7/7 minutes for posting.- no corrections

Provider Project: Profit Attending Provider update – We are looking at test results this has caused us to change a few things and delayed the copy over. The copy over will happen on 7/26. All claims processed after 7/24 must have a “P” if it is a for profit provider. A crosswalk was sent out last week and indicated when to start using profit provider numbers. Start using profit provider numbers for the 8/6 Checkwrite. We are also working on getting the replicate button added to the Attending Provider Summary Detail Information screen. This may take a month or so before it’s complete. Thelma sent out Mike Mosley’s contact information and would like to give you Yvonne Copeland’s contact information as well. She has volunteered to work with you on the provider project. Her phone number is 919.327-1500 ext. 1514 and her email address is yvonne@nc-council.org

Q: Do we have to use a separate attending provider number for each physical location?

A: Yes

Q: If know an attending provider exist but there are 10 entries for the attending providers, how can you tell which provider number to use? Should you create another number?

A: We prefer you to use one of the numbers that already exist instead of creating a new (i.e. eleventh) number.

State Wide Rates- Updated rate information was sent out 7/20/04.

Q: Is cost finding required for FY03 – 04?

A: Yes

Q: Are some regional accounts receiving special training?

A: We cannot answer that at this time.

IPRS Questions or Concerns –

Q: Is there a provider report online that shows claim’s denial codes info by attending provider?

A: No – write up requirements and send to Q & A

Q: Where can we find current CAP rate?

A: Requests go to DMA – bill.connelly@ncmail.net

Tim Sullivan & Christie Harris – MMIS Updates Claims have been pulled, we will be matching up to identify claims for adjustments hand will get out a report and submit the adjustments in the next week or so.

Medicaid Questions or Concerns

Q: Is there a “processing glitch” where all group services are denying (i.e. EOB 1548)? This has been going on for 2 months

A: Tim will check with Christie

Q: Does anyone know where to get information on 8 unmanaged visits? They are no longer counted as half visits, but are instead counted as whole visits:

A: Email examples to tim.sullivan@eds.com

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**Item
No.**

- Topics**
- 4 Any other area program questions/comments:
 Q: Which checkwrite did issues with the CDECI money occur?
 A: 7/20/04, the CDEI claims that paid will be recouped.
- Q: Is there a plan to put in another CPT provider?
 A: This is on our list to discuss with the division staff.
- Q: Did you get a chance to review the last emergency coverage payment?
 A: No and will probably send this to Rick.
- Q: Are the FAQ being posted anymore?
 A: Yes
- Q: Is someone still working on the electric matrix?
 A: Yes – Betty and the Division staff that created the matrix are no longer working in the same areas.
 Therefore we have to get with the new Division person to update the matrix.
- 5 DMH and/or EDS Concluding Remarks: N/A

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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